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20350 7590 05/09/2006

TOWNSEND AND TOWNSEND AND CREW, LLP
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 EIGHTH FLOOR
 SAN FRANCISCO, CA 94111-3834



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Maureen Sileo	(Depositor's name)
<i>Maureen Sileo</i>	(Signature)
8/02/2006	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/923,984	08/07/2001	Jason Rupe	1732 (42059-01170)	3566

TITLE OF INVENTION: METHOD AND SYSTEM FOR CALL QUEUEING AND CUSTOMER APPLICATION INTERACTION

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$1700	08/09/2006
EXAMINER	ART UNIT	CLASS-SUBCLASS			
LE, KAREN L	2614	379-265020			

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

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2. For printing on the patent front page, list

- (1) the names of up to 3 registered patent attorneys or agents OR, alternatively,
- (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

1. Robert G. Crouch
 2. Marsh Fischmann
 3. Breyfogle LLP

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Qwest Communications International, Inc. Denver, Colorado

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☒ Corporation or other private group entity ☐ Government

4a. The following fee(s) are enclosed:

- ☒ Issue Fee
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5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

The Director of the USPTO is requested to apply the Issue Fee and Publication Fee (if any) or to re-apply any previously paid issue fee to the application identified above. NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

Authorized Signature

Robert G. Crouch

Date

8/02/2006

Typed or printed name

Robert G Crouch

Registration No.

34,806

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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TRANSMITTAL OF PAYMENT OF ISSUE FEE (Large Entity)

(37 C.F.R. 1.511)

Docket No.

1732(42059-01170)

Applicant(s):

RUPE

AUG 07 2006

Application No.

09/923,984

Filing Date

08/07/2001

Examiner

LE, Karen L.

Customer No.

25231

Group Art Unit

2614

Confirmation No.

3566

Invention:

METHOD AND SYSTEM FOR CALL QUEUEING AND CUSTOMER APPLICATION INTERACTION

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Alexandria, VA 22313-1450

Transmitted herewith are the following for the above-identified application.

☒ Issue Fee Transmittal Form PTOL-85☒ Utility Fee: \$ 1400.00☐ Design Fee: _____☐ Plant Fee: _____☒ Publication Fee: \$ 300.00☒ A check in the amount of \$1,700.00 is attached.☒ The Director is hereby authorized to charge and credit Deposit Account No. 50-1419 as described below.☐ Charge the amount of☒ Credit any overpayment.☒ Charge any additional fee required.☐ Payment by credit card. Form PTO-2038 is attached.

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Dated: August 2, 2006

Signature

Robert G. Crouch

Registration No. 34,806

MARSH FISCHMANN & BREYFOGLE LLP

3151 S. Vaughn Way, Suite 411

Aurora, Colorado 80014

720-562-5506

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August 2, 2006

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Signature of Person Mailing Correspondence

Maureen Sileo

Typed or Printed Name of Person Mailing Correspondence